



As of March 29, 2010

RECYCLING Guidelines

Start Recycling

Request a New Recycling Cart: To start Recycling service, call our 24-hour Customer Service Center at (515) 283-4950, or request a cart

Recycling Collection Rates: The cost of recycling is included in the monthly solid waste fee that is included in the Water Works bill.

Recycling Collection

Collection Day: Recycling is picked bi-weekly on your regular garbage collection day.

[What Day is my Recycling Pickup?](#)

[Recycle Pickup Schedule for Yellow Week](#)

[Recycle Pickup Schedule for Orange Week](#)

Based on Address:

Which week your recycling is picked up is based on the orange or yellow sticker on your recycling cart

Before Collection: Place the Recycling cart at the designated location **no later than 6:30 a.m.** on the scheduled collection day and no earlier than 5:00 p.m. the day before the scheduled collection.

Collection Timeframe: The collection starts at approximately 7:00 a.m.

Missed Collection: Report missed recycling collection by Calling our 24-hour Customer Service Center at (515) 283-4950 or completing a Public Works Request Form.

Collection Day Exceptions: Recycling is not collected on the days listed below. Since there is no service, collection will be delayed one day for the remainder of the week.

- New Years
- Memorial Day
- 4th of July
- Labor Day
- Thanksgiving Day
- Christmas Day

Recycling Cart Placement & Use

When using the recycling cart: Close the cart lid to keep recyclables dry and prevent distribution of recyclables by the wind

Moving: If you move out of your current residence, please leave the recycling cart behind. The recycling cart belongs to the City of Des Moines and is assigned to the property.

Collection Cart Size: 96 Gallons

The recycling cart should be placed:

- Within 18 inches of the curb
- So the short metal bar faces the street
- At least 3 feet away from permanent structures (mailboxes, walls, utility poles, etc.)
- At least 3 feet away from Yard waste bags/cards and other large items
- On a level surface

What Items Should Go Inside the Recycling Cart?

Recycle These Items:

- Newspapers (including inserts)
- Mixed Paper (including junk mail, phone books, and magazines)
- Cardboard (broken down and cut to fit into the cart)
- Plastic Containers (including bottles, yogurt or margarine tubs)
- Glass Containers (all colors)
- Tin/Aluminum Cans (no need to remove labels)
- Wire Clothes Hangers
- Empty Aerosol Cans

Do NOT Recycle These Items:

- Garbage
- Styrofoam
- Plastic bags
- The following papers: tissues, napkins, toilet paper, and paper towels
- Aluminum Foil
- Lids from jars
- Paper contaminated with food
- Containers that once held motor oil or antifreeze

Additional Guidelines: Additional information about recycling can be found at [Metro Waste Authority](#).

Replace Recycling Carts

Request a Replacement Recycling Cart: You can replace a recycling cart at no cost by either calling the Public Works 24-hour Customer Service Center at (515) 283-4950 or [submitting a request](#).